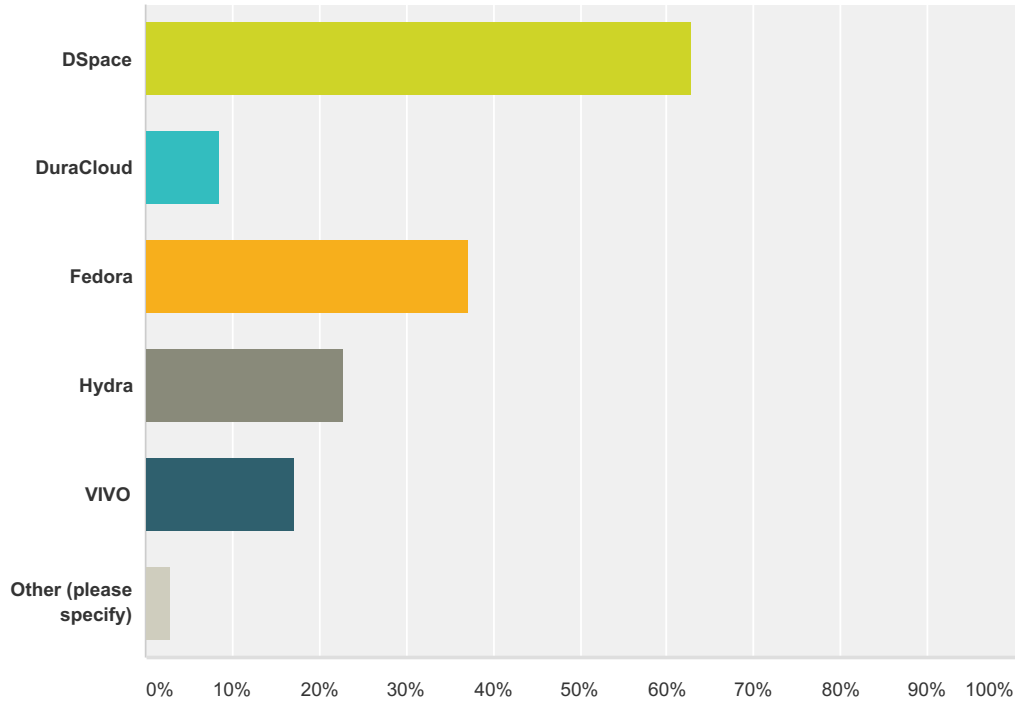


Q2 For which repository, solution or technology do you require support? (check all that apply)

Answered: 35 Skipped: 0

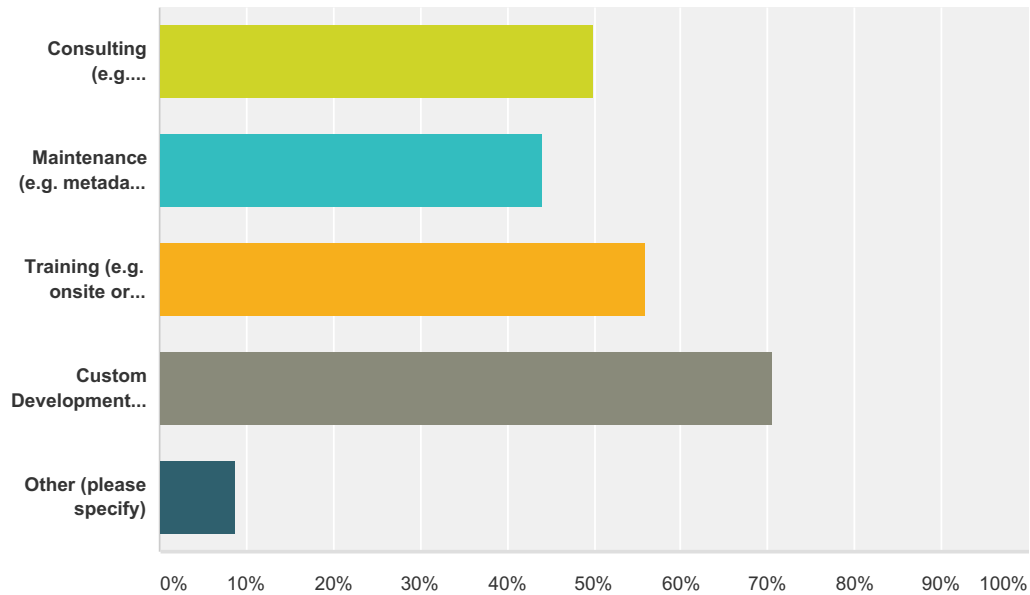


Answer Choices	Responses
DSpace	62.86% 22
DuraCloud	8.57% 3
Fedora	37.14% 13
Hydra	22.86% 8
VIVO	17.14% 6
Other (please specify)	2.86% 1
Total Respondents: 35	

#	Other (please specify)	Date
1	Islandora	2/13/2017 8:56 AM

Q3 Which type of support would your organization benefit from? (check all that apply)

Answered: 34 Skipped: 1



Answer Choices	Responses
Consulting (e.g. implementation planning, recommended practices, institutional strategies)	50.00% 17
Maintenance (e.g. metadata management, migrations, upgrades, workflow)	44.12% 15
Training (e.g. onsite or offsite, technical training, best practices)	55.88% 19
Custom Development (e.g. plugin development, system integration, feature development)	70.59% 24
Other (please specify)	8.82% 3
Total Respondents: 34	

#	Other (please specify)	Date
1	Hosting	2/13/2017 9:47 AM
2	Help with occasional problems	2/13/2017 9:40 AM
3	Open Metrics, in relation with COAR Interest Group	2/13/2017 9:29 AM

This survey is aimed at learning more about how DuraSpace might better serve our community

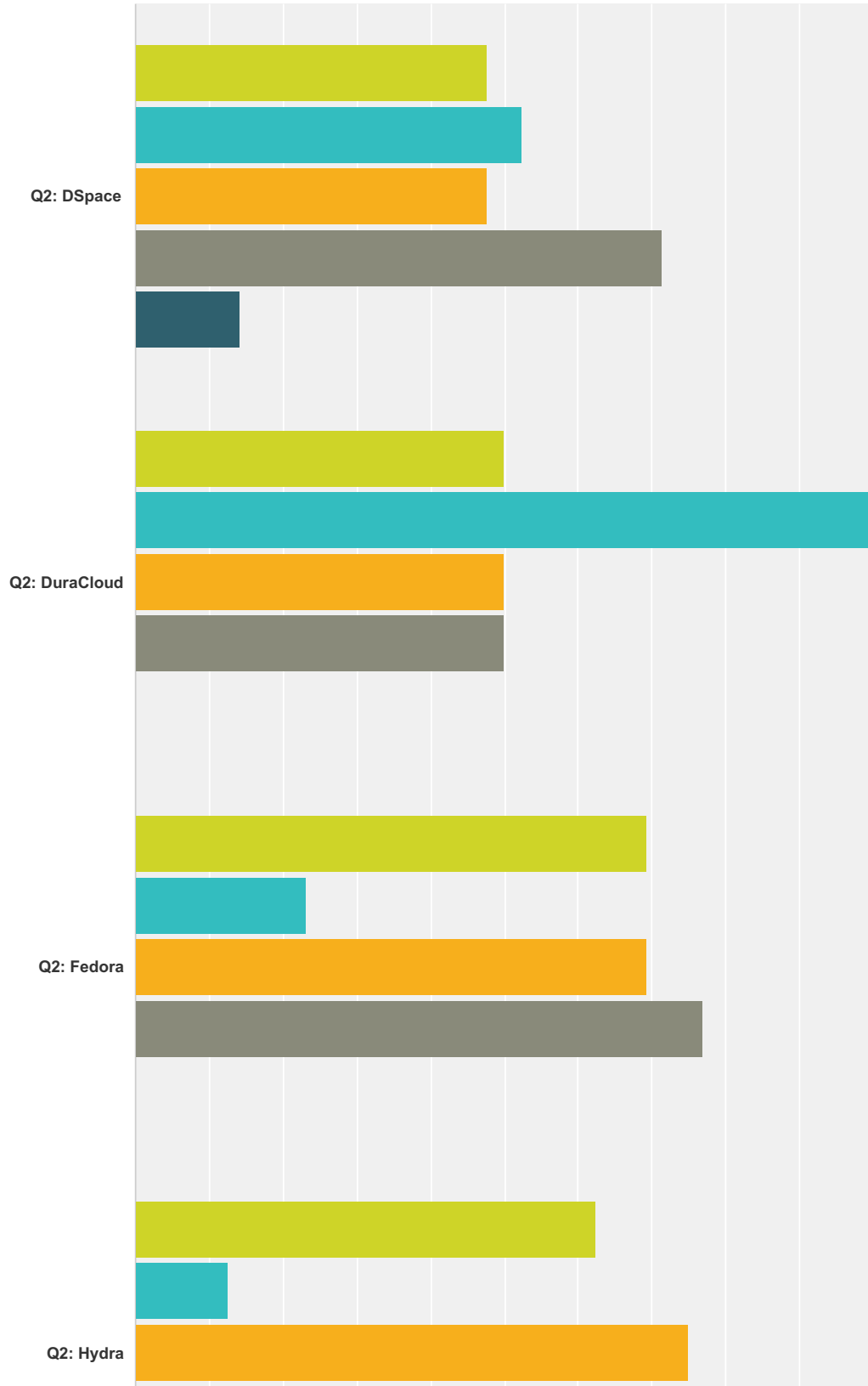
Q4 Are there other ways that we can help you develop, manage and maintain your digital infrastructure? Please share with us what you need help with.

Answered: 10 Skipped: 25

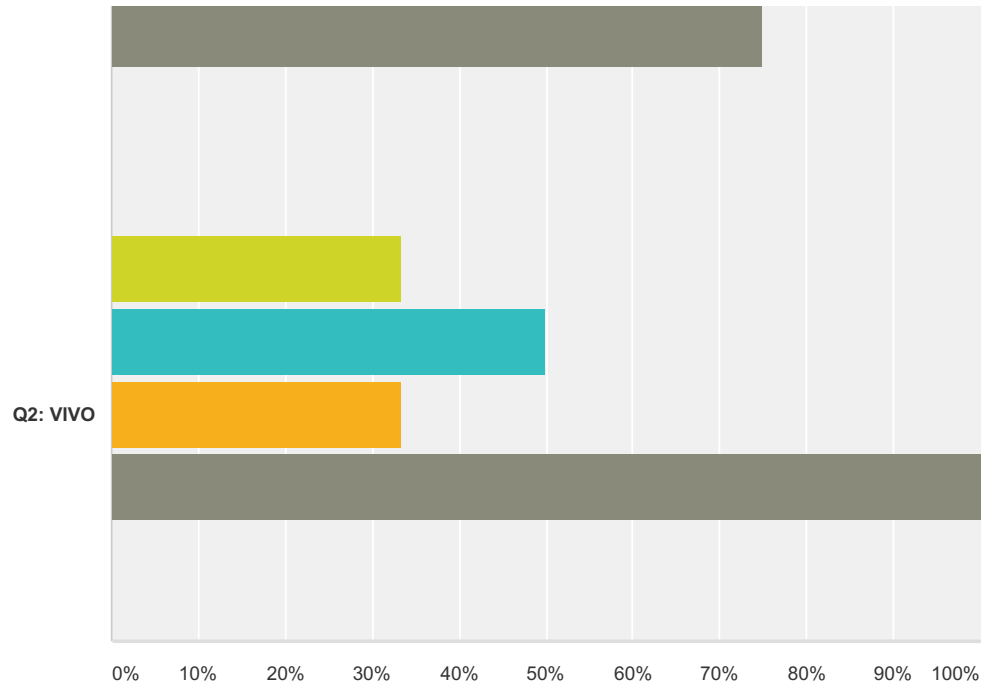
#	Responses	Date
1	Java development for Fedora users who don't have that those skills in house.	3/1/2017 4:59 PM
2	more documentation on customizing look of a VIVO instance; development and documentation of API;	2/18/2017 1:43 PM
3	We do grant-funded development using Fedora and Hydra, and could potentially make use of custom development resources on those projects.	2/15/2017 2:47 PM
4	Better documentation, especially for new/revised features.	2/13/2017 11:56 PM
5	Support for upgrades and improvements to the platform, for entities that do not have their own development capabilities	2/13/2017 7:58 PM
6	Front AWS	2/13/2017 2:44 PM
7	Perhaps webinars on best practices from time to time	2/13/2017 12:36 PM
8	cloud strategy/architecture and associated cost models	2/13/2017 10:55 AM
9	It might be helpful to have a listserv or work group for smaller institutions that host their repositories with DSpaceDirect. It would provide a way to share information and strategies. We are also struggling with some big pictures issues such as long-term preservation of master files and establishing best practice workflows.	2/13/2017 10:12 AM
10	Administrative (finance, etc), product & technical leadership,	2/13/2017 8:45 AM

Q3 Which type of support would your organization benefit from? (check all that apply)

Answered: 34 Skipped: 1



This survey is aimed at learning more about how DuraSpace might better serve our community



- Consulting (e.g. implementation planning, recommended practices, institutional strategies)
- Maintenance (e.g. metadata management, migrations, upgrades, workflow)
- Training (e.g. onsite or offsite, technical training, best practices)
- Custom Development (e.g. plugin development, system integration, feature development)
- Other (please specify)

	Consulting (e.g. implementation planning, recommended practices, institutional strategies)	Maintenance (e.g. metadata management, migrations, upgrades, workflow)	Training (e.g. onsite or offsite, technical training, best practices)	Custom Development (e.g. plugin development, system integration, feature development)	Other (please specify)	Total
Q2: DSpace (A)	47.62% 10	52.38% 11	47.62% 10	71.43% 15	14.29% 3	144.12% 49
Q2: DuraCloud (B)	50.00% 1	100.00% 2	50.00% 1	50.00% 1	0.00% 0	14.71% 5
Q2: Fedora (C)	69.23% 9	23.08% 3	69.23% 9	76.92% 10	0.00% 0	91.18% 31
Q2: Hydra (D)	62.50% 5	12.50% 1	75.00% 6	75.00% 6	0.00% 0	52.94% 18
Q2: VIVO (E)	33.33% 2	50.00% 3	33.33% 2	100.00% 6	0.00% 0	38.24% 13
Total Respondents	17	15	19	24	3	34